

## **COVID Protocol** - updated June 10, 2021

The safety of our customers, staff, and community continues to be our #1 priority.

***As of June 11, 2021 and in accordance with direction from the Gov't of Ontario, customers will be allowed to resume in-store shopping. Our full range of services will still be available contactless, if you prefer to stay home. Please call or email.***

### **Here is what we are doing:**

- Limiting the number of customers and staff in the store at one time
- Continuing to offer curbside pickup as well as shipping/delivery options
- Providing hand sanitizer, as well as masks if you need one
- Cleaning and disinfecting surfaces regularly
- Screening employees
- Asking customers to sign in to facilitate contact tracing

### **Here is what we ask of you:**

- **Wear a mask**, fully covering your mouth and nose, at all times in the store.  
\* If you do not have a mask, one will be provided \*
- **Sanitize your hands** upon entering and exiting.
- **Keep your distance.** Please respect our staff and any other people in the store or in line by maintaining 6ft of personal space.
- **Please be kind.** We understand that these are trying and frustrating times. We're here to help to the best of our ability.
- **If you are feeling unwell or have been in contact with someone ill, stay home.** We are always happy to assist you over the phone or through email.

**Washrooms will not be available for customer use**

WE APPRECIATE YOUR PATIENCE AND YOUR CONTINUED  
SUPPORT OF SMALL BUSINESS.